



City of Naples Utility Rates

Bimonthly Water Base Charge

All City of Naples utility customers, both residential and commercial, are charged a bimonthly base charge, even if no water is used. The rate is based on the meter size.

Meter Size	Bimonthly Base Charge
5/8"—3/4"	\$16.14
1.0"	40.40
1.5"	80.80
2.0"	129.30
3.0"	258.62
4.0"	404.12
6.0"	808.22
8.0"	1293.22

Bimonthly Water Consumption Charge

In addition to the bimonthly base charge, customers are also charged a bimonthly consumption charge (please see chart, below). This rate is based on meter sizes and the amount of water that is used. Customers with 1-inch meters who use from zero to 15,000 gallons are in Block 1. If their water usage increases from 15,000 to 75,000, then they move to Block 2. It is therefore most beneficial to use lowered amounts of water because the higher blocks are charged at higher rates.

Bimonthly Consumption Charge				
Meter Sizes	Block 1 \$1.31 per 1,000	Block 2 \$2.29 per 1,000	Block 3 \$3.27 per 1,000	Block 4 \$3.92 per 1,000
5/8"—3/4"	0—15,000	15,001—30,000	30,001—45,000	Above 45,000
1.0"	0—38,000	38,001—75,000	75,001—112,500	Above 113,000
1.5"	0—75,000	75,001—150,000	150,001—225,000	Above 225,000
2.0"	0—120,000	120,001—240,000	240,001—360,000	Above 360,000
3.0"	0—240,000	240,001—480,000	480,001—720,000	Above 720,000
4.0"	0—375,000	375,001—750,000	750,001—1,125,000	Above 1,125,000
6.0"	0—750,000	750,001—1,500,000	1,500,001—2,250,000	Above 2,250,000

Bimonthly Sewer Service Charge

The base bimonthly charge for single-family and multi-family residences is \$34.36. In addition, each customer is charged a consumption fee, based on the number of gallons of water used. Each single family dwelling has a 20,000 gallon bimonthly cap. The cap does not apply if an irrigation meter, sub-meter, or reclaimed water meter serves the property. No sewer charges are imposed on irrigation water meter flows.

Bimonthly Sewer Service Charge		
Meter Size	Residential/ Multi-Family	Commercial
5/8"—3/4"(1)	\$ 34.36	\$32.30
1.0"	34.36	51.56
1.5"	34.36	85.96
2.0"	34.36	171.88
3.0"	34.36	275.02
4.0"	34.36	550.06
6.0"	34.36	859.48
8.0"	34.36	1718.94
Usage Charge (per 1,000 gal.)	\$3.59	\$3.59

Reclaimed (Irrigation) Water Rates

Reclaimed (irrigation) water has limited availability. Rates are currently being reconsidered for a change.

Reclaimed (Irrigation) Water Rates	
Customer Class	Usage Rates/1,000 Gallons
General service	\$0.64
Governmental/institutional	0.64
Bulk users	0.39

Utility bills are distributed to customers every two months.
Customers outside the city limits are subject to a 25 percent surcharge.
Rates shown are effective 10/1/2011 unless otherwise noted.



Other Utility Charges

Stormwater Charges

Stormwater charges are established in the City Code Appendix A

Unit	Bimonthly Charge
Single-Family Residential	\$24.78
Multi-Family Residential	\$24.78
Commercial, per average residential unit	\$24.78

Water Meter Testing

The fee to test a water meter is \$75 for meters 5/8 inch to 1". The rate for testing meters 1 ½ inches and larger varies. Contact the Utilities Department at 213-4745 for additional information.

Late Fees

There is a 5 percent penalty assessed to utility accounts that are paid late

Reinstatement of Water Service

When service has been cut off or discontinued for nonpayment of current bills, service will be reinstated upon prompt payment of unpaid bills, plus a service fee of \$26. When reinstatement is performed outside of normal working hours, per customer request, the fee is \$35. Normal working hours are 8 a.m. to 5 p.m., Monday through Friday, excluding holidays.

Reinstatement of Water Service after More than 15 Days

If water service has been discontinued for more than 15 days, by request or otherwise, the service line gate or curb stop valve may be locked in the off position or the meter removed from the premises. Reinstatement after more than 15 days is \$75. If this is performed outside of normal working hours, per customer request, the fee is \$135. Normal working hours are 8 a.m. to 5 p.m., Monday through Friday, excluding holidays.

Tenant Utility Deposit

Utility customers who are renters must provide a utility deposit. That rate is double the average utility bill or a minimum of \$200.

Dishonored Checks

Per occurrence, the rate is based on the amount of the check.

Bad Check Fee	Amount of Check
\$25	\$50
\$30	\$51 to \$300
\$40	\$300 or more

Hydrant Service

There is a \$1 per day fee for the hydrant meters out longer than 90 days. The water rate is based on a 2-inch water meter, including the base rate.

Hydrant Fees	
Deposit, per meter	\$1000
Application Fee	\$100
Fire Line or Fire Sprinkler	\$25 yearly

Solid Waste Collection

The City of Naples provides solid waste collection based on an annual fee established by resolution and in the City Code Chapter 32 and the related Appendix. Commercial services need to review the City Code and contact the City directly for their needs. However, the annual charge for residential property, per the City Code, is \$190.92.